



Director, Business Practices & Classification

CONSUMER PROTECTION OF BRITISH COLUMBIA

Burnaby, BC

The Director, Business Practices & Classification (the Director) is a newly created position designed to strengthen the team and enhance operations across two key business units in Consumer Protection BC's Burnaby office. This position exercises broad statutory authority delegated by the Board of Directors to make licensing and classification decisions under the Business Practices and Consumer Protection Act; the Cremation, Interment and Funeral Services Act; the Motion Picture Act; The Ticket Sales Act; and under other statutes which may be delegated to Consumer Protection BC. Specifically, the Director oversees motion picture classification activities under the Motion Picture Act and Regulations, and includes the provision of these services for other jurisdictions across Canada. The Director also has responsibility for leading and responding to complex licensing and business practices activities of businesses/individuals under the Acts and Regulations delegated to Consumer Protection BC.

As the ideal candidate, you have built your career in a highly regulated, multi-transactional environment with an emphasis on supporting compliance. You are comfortable, and in fact thrive, working in some level of ambiguity with multiple lines of legislation, regulation or policy guiding your work, and you can work with a wide variety of clients to navigate through what can be perceived as complex, sensitive or complicated practices. You are skilled at working with the public, and have the tools and demeanor to put people at ease and diffuse situations of frustration as necessary. In addition, you are an experienced leader who has a track record of bringing disparate teams together under a common vision and objective, and can build a positive and cohesive culture. Your experience is augmented by a post secondary degree in law, criminology, public or business administration, or a related discipline.

If you are excited about taking on this new position and making it your own, please send your cover letter and résumé in confidence to **Allison Rzen** or **Matthew Bell** at www.pfmsearch.com

Consumer Protection BC is a not-for-profit corporation dedicated to strengthening consumer protection in BC and enforcing BC's consumer protection laws. As a regulator, we license and inspect specific industries, respond to consumer inquiries, investigate alleged violations of consumer protection laws, and educate consumers and businesses about their rights and responsibilities under the laws we administer.

Consumer Protection BC has been named one of the best places to work in Canada for three years in a row, and has a vision for a province where all citizens of British Columbia are empowered in their transactions as a result of rigorous and consistent business compliance and through the provision of solution-based information.



**CONSUMER
PROTECTION BC**



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